

## **LEGAL CONDITIONS FOR THE ONLINE PURCHASE OF TICKETS FOR EVENTS ORGANIZED BY FICOMIC:**

**COMIC BARCELONA: from April 4 to 6, 2025**  
**MANGA BARCELONA: from December 5 to 8, 2025**

You are entering into a commercial transaction with the FEDERACIÓ D'INSTITUCIONS PROFESSIONALS DEL CÒMIC -FICOMIC- (hereinafter referred to as "THE ORGANIZER") with CIF G58919069 and with its registered office at C/ Valencia, 279. 08009 Barcelona.

You can contact us at the following e-mail address [entradas@ficomic.com](mailto:entradas@ficomic.com)

The sale of tickets will take place at our offices and the purchase of a ticket implies the acceptance of these general conditions at the time of purchase.

The purpose of the following Terms and Conditions of Purchase and Sale is to establish the conditions and explain the details of the purchase of tickets to the users who purchase them in this way, as well as the rights and obligations associated with the ticket(s) purchased.

### **1. GENERAL CHARACTERISTICS**

The ORGANIZER offers all interested people the possibility to purchase tickets for the different shows organized by the ORGANIZER through the Internet. Internet users who access the ORGANIZER'S website, and in particular this section for the purchase and sale of tickets, voluntarily accept and agree to comply with the terms and conditions of the purchase and sale contract to which they are subject, which are set forth below.

### **2. FORMALIZATION OF THE PURCHASE AND SALE**

From the moment the user places the order for one or more tickets, he/she is called "PURCHASER", declares that he/she is of legal age and is bound as such before the ORGANIZER, who is the seller. The purchase made by the PURCHASER through the Internet and received by the ORGANIZER is contractually binding.

The PURCHASER is obliged to fill in the required data correctly and completely and undertakes not to enter data of third parties. The ORGANIZER will immediately confirm receipt of the order by e-mail or any other means, and from that moment the purchase and sale are completed and both parties are obliged to comply with the contract.

### **3. GENERAL TERMS AND CONDITIONS FOR THE PURCHASE AND SALE OF TICKETS THROUGH THIS SITE**

The purchase of the ticket(s) constitutes the PURCHASER'S acceptance of the following general terms and conditions:

A) The ticket has different security levels. However, the ORGANIZER does not guarantee the authenticity of the ticket if it was not purchased at one of the

official sales points. Any ticket that is altered, torn, suspected of being counterfeit or illegally acquired will entitle the ORGANIZER to deny access to its holder. In such cases, the ORGANIZER declines all responsibility for the denial of access to the venue. It is a condition of admission to have a complete ticket in good condition. The ticket must be kept until leaving the venue.

B) The number of tickets, the date and their price will be chosen by the PURCHASER during the purchase process and cannot be changed once the purchase is formalized.

C) The purchase of tickets through the official website of the ORGANIZER has the ticket printing service, which allows (I) to print the ticket at the same time of completing the purchase process (downloading a pdf file) or (II) to save the file on your computer for later printing.

D) Once the ticket has been purchased, it will not be exchanged or refunded except in the case of cancellation of the event (except in cases of force majeure). The PURCHASER may request a refund within fifteen days from the date of the public announcement of the cancellation, in the manner specified by the ORGANIZER, and in any case with proof of purchase. In the event of a refund, the ORGANIZER will only reimburse the amount of the ticket and will not be responsible for any other expenses, such as, by way of example and only by way of example, hotels, travel, meals, per diems, etc.

The expiration of the period established in the previous paragraph, without the PURCHASER having requested a refund of the amount corresponding to the purchases made, shall be considered as a waiver by the PURCHASER of the refund of any amounts corresponding thereto. Under no circumstances will any refund be made after the established deadlines.

The inability of the PURCHASER to attend the event for reasons beyond the control of the ORGANIZER and/or errors in the purchase are not valid reasons for requesting a refund of the ticket price.

- E) The ORGANIZER reserves the right to change the announced dates, schedules, programs or performers, or to cancel the show if circumstances require.

#### **4. GENERAL TERMS AND CONDITIONS FOR THE PURCHASE AND SALE OF TICKETS THROUGH THIS WEBSITE**

A) The ORGANIZER reserves the right to refuse admission at any time.

B) Entrance is one-time only. Once you leave, you will not be able to re-enter. Except if the **multi-access ticket** is purchased, which will allow the PURCHASER to enter again after they have left the event venue.

C) For security reasons, attendees may be searched upon entry to the venue and will not be allowed to bring into the venue any items that may be considered dangerous or that are prohibited by current public entertainment safety regulations. The following behaviors are strictly forbidden and will justify the denial of access:

- Entry with animals (except service dogs), bicycles, skateboards, scooters, skates, rollerblades, and the like.
- Entry with water bottles, liquids in plastic, glass and/or cans.
- Bringing alcoholic beverages, weapons, instruments that may be used as such, flares, fireworks and similar items.
- Bringing or displaying flags, banners, symbols, emblems or legends that incite violence or are of an ideological or political nature.
- Be under the influence of alcoholic beverages, narcotics, psychotropic or similar substances.
- Smoking on the premises.

In accordance with Royal Decree 137/1993 on Weapons Regulations, visitors are prohibited from carrying firearms, metal or wooden weapons and other blunt objects or imitations that, due to their characteristics, may cause confusion as to their true nature. It is also forbidden to use elements dangerous for the physical integrity of people, such as pyrotechnic and flammable materials. Only imitation weapons made of plastic, cardboard and other non-hazardous materials are allowed. Imitation weapons that FICOMIC considers dangerous because of their characteristics will be removed by the organization and can be collected at the exit.

- D) The ORGANIZER may deny access or expel the ticket holder from the premises in the event of non-compliance with these conditions or in the event of failure to comply with the instructions of the ORGANIZER's staff or premises personnel.

The denial of access or expulsion from the premises may also be carried out if it can be reasonably foreseen that their permanence in the premises will create a situation of risk or danger for the holder or for the other participants of the event, with the holder being held personally responsible in all cases for their own actions and omissions if they cause this.

- E) The ORGANIZER reserves all rights to the image and intellectual property of the show. The ticket holder acknowledges that he/she may appear in images taken inside the venues by various media for subsequent informational or promotional dissemination and authorizes their use.

## **5. USE OF PURCHASED TICKETS**

- A) The ticket purchased on this website must be kept as cash until the day of the event. The PURCHASER of the ticket, or the person in whose name the ticket is personalized, assumes all responsibility in case of duplication, photocopy or falsification of the ticket, and loses all the rights that this gives him/her to access the venue.

- B) The ORGANIZER is not responsible for the loss or theft of tickets or any personal belongings.
- C) The purchase of a ticket does not grant the PURCHASER the right to use the ticket or its contents for advertising, marketing or promotional purposes (including contests, giveaways and/or sweepstakes), except with the express written consent of the ORGANIZER. Failure to comply with this prohibition shall entitle the ORGANIZER to cancel the entry and take legal action as it deems appropriate for any damage that such conduct may have caused the ORGANIZER.
- D) By accepting the ORGANIZER'S terms and conditions of sale and, consequently, by purchasing a ticket to the event, the PURCHASER and/or ticket holder acknowledges that he/she may appear in images taken inside the venues and authorizes their use for subsequent informative or promotional dissemination through any media.

## **6. PERSONAL DATA AND PRIVACY POLICY**

In accordance with the provisions of REGULATION (EU) 2016/679 of 27 April 2016 of the European Parliament and of the Council on the protection of individuals with regard to the processing of their personal data and Organic Law 3/2018 of 5 December on the Protection of Personal Data of 11 July, of Information Society Services and Electronic Commerce (LSSICE or LSSI), the PURCHASER is expressly informed that their data will be incorporated into a file owned by FICOMIC, which is duly registered in the Register of Processing Activities, for the purpose of carrying out the management carried out for the performance of the same. Only if the PURCHASER has unchecked the box for the treatment of his data for commercial purposes (at the time of "payment" in the purchase process), these data will not be used for subsequent communications by the ORGANIZER.

By joining our site, you consent to the processing of personal data published in your profile.

Legitimacy: Legitimate interest of the data controller and consent of the data subject. You have the right to access, rectify and cancel the data, so you should contact FICOMIC by letter (Valencia, 279. 08009 Barcelona) or by e-mail ([dpo@ficomic.com](mailto:dpo@ficomic.com)).

## **7. APPLICABLE LAW AND JURISDICTION**

The purchase and sale of tickets through this website is subject to Spanish law.

For any controversy that may arise in the execution of the purchase-sale, the parties submit to the jurisdiction of the Courts and Tribunals of the City of Barcelona, waiving any other jurisdiction that may correspond to them.