

**LEGAL CONDITIONS FOR THE ONLINE PURCHASE OF TICKETS FOR EVENTS
ORGANIZED BY FICOMIC:**

**COMIC BARCELONA: from May 3 to 5, 2024
MANGA BARCELONA: from December 5 to 8, 2024**

You are entering into a commercial transaction with the FEDERACIÓ D'INSTITUCIONS PROFESSIONALS DEL CÒMIC -FICOMIC- (hereinafter referred to as "the ORGANIZER") with CIF G58919069 and domiciled at c/ València, 279. 08009 Barcelona.

You can contact us at entradas@ficomic.com.

The sale of tickets will take place at our registered office and the purchase of a ticket implies the acceptance of these general conditions at the time of the purchase.

The purpose of the following Terms and Conditions of purchase and sale of tickets is to establish the conditions and explain the details of the purchase of tickets by users who obtain them this way, as well as the rights and obligations associated with the ticket(s) purchased.

1. GENERAL CHARACTERISTICS

THE ORGANIZER offers to any interested person the possibility of purchasing tickets for the different shows organized by the ORGANIZER through the Internet. Internet users who access the ORGANIZER'S website and, in particular, the section for the purchase and sale of tickets, voluntarily accept and agree to comply with the terms and conditions of the purchase and sale contract to which they are subject, which are set forth below.

2. FORMALIZATION OF THE SALE AND PURCHASE

From the moment the user sends the purchase order for one or more tickets, he/she will be referred to as "BUYER", declares that he/she is of legal age and is bound as such in front of the ORGANIZER, who has the status of seller. The purchase made by the BUYER through the Internet and received by the ORGANIZER is contractually binding.

The BUYER must fill in the required data correctly and completely and undertakes not to enter data of third parties. The ORGANIZER will immediately confirm the receipt of the order by e-mail or other means, and from that moment on the sale is concluded and both parties are obliged to comply with the contract.

**3. GENERAL TERMS AND CONDITIONS FOR THE PURCHASE AND SALE OF
TICKETS THROUGH THIS SITE**

The purchase of the ticket(s) constitutes the BUYER'S acceptance of the following general terms and conditions:

- 1. A) The ticket has various security measures. However, the ORGANIZER does not guarantee the authenticity of the ticket if it has not been purchased at one of the official sales points. Any ticket that is altered, torn or illegally acquired will entitle the ORGANIZER to deny access to its holder. In such cases, the ORGANIZER declines all responsibility for the denial of access to the venue. The ticket must be complete and in good condition. The ticket must be kept until leaving the venue.**
- 2. B) The number of tickets, the date and their price will be chosen by the BUYER in the purchase process and cannot be modified once formalized.**
- 3. C) The purchase of tickets through the official website of the ORGANIZER has the ticket printing service, which allows (I) to print the ticket at the same time of completing the purchase process (downloading a pdf file) or (II) to save the file on the computer for later printing.**
- 4. D) Once the ticket has been purchased, it will not be exchanged or refunded except in the case of cancellation of the event (except in cases of force majeure). The BUYER may request a refund within fifteen days from the date of the public announcement of the cancellation, in the manner specified by the ORGANIZER, always providing proof of purchase. In the event of a refund, the ORGANIZER will only reimburse the price of the ticket and will not be responsible for any other expenses, such as, by way of example and only with an informative intention, hotels, travel, meals, per diems, etc.**

The expiration of the period established in the previous paragraph, without the BUYER having requested the reimbursement of the amount corresponding to the purchases made, shall be considered as a waiver by the BUYER of the reimbursement of any amounts that may be due to him/her. Under no circumstances will any refund be made after the established deadlines.

The inability of the BUYER to attend the event for reasons beyond the control of the ORGANIZER and/or errors in the purchase are not valid grounds for requesting a refund of the ticket price.

- 5. E) The ORGANIZER reserves the right to modify, if circumstances so require, the dates, schedules, programs or performers announced and also to decree the suspension of the show.**
- 4. CONDITIONS OF ACCESS AND STAY IN THE EVENT FACILITIES**
- 5. A) The ORGANIZER always reserves the right of admission.**
- 6. B) There is only one entrance. Once you leave the hall, you will not be able to re-enter.**
- 7. C) For security reasons, at the time of entry to the venue, attendees may be searched and in no case will be allowed to bring in any objects that may be considered dangerous or that are prohibited by current safety regulations for**

public entertainment. The following behaviors are strictly forbidden and will therefore justify the denial of access:

- The introduction of alcoholic beverages, weapons, instruments that may be used as such, flares, fireworks and similar items.**
- The introduction and display of flags, banners, symbols, emblems or legends that incite violence or are of an ideological or political nature.**
- Being under the influence of alcoholic beverages, narcotics, psychotropic or similar substances.**

- 1. D) The ORGANIZER has the right to refuse access to the premises or to expel the ticket holder from the premises in case of failure to comply with these terms and conditions or failure to comply with the instructions of the ORGANIZER's staff or the premises' staff.**

The denial of access or expulsion can also be carried out in the case that it can be reasonably foreseen that their permanence in the enclosure would imply a situation of risk or danger for the bearer himself or for the other participants of the event, the bearer being personally responsible in all cases for his own actions and omissions if these cause injury to third parties or damage to material.

- 1. E) The ORGANIZER reserves all image and intellectual property rights of the show. The ticket holder acknowledges that he/she may appear in images taken inside the venues by various means for subsequent informational or promotional dissemination and authorizes such use.**

5. USE OF THE PURCHASED TICKETS

- 6. A) The ticket purchased on this website must be kept as cash until the day of the event. The BUYER of the ticket, or the person in whose name the ticket is personalized, assumes all responsibility in case of duplication, photocopy or falsification of the ticket, losing all the rights that it grants him/her to access the venue.**
- 7. B) The ORGANIZER is not responsible for the loss or theft of tickets or personal belongings.**
- 8. C) The purchase of a ticket does not grant the BUYER the right to use the ticket or its contents for advertising, marketing or promotional purposes (including contests, giveaways and/or raffles), except with the express written consent of the ORGANIZER. Failure to comply with this prohibition shall entitle the ORGANIZER to cancel the entry and to take such legal action as it deems appropriate to seek damages that such conduct may have caused the ORGANIZER.**

6. PERSONAL DATA AND PRIVACY POLICY

In accordance with the provisions of REGULATION (EU) 2016/679 of 27 April 2016 of the European Parliament and of the Council on the protection of individuals with regard to the processing of their personal data and Organic Law 3/2018 of 5 December on the Protection of Personal Data and the Guarantee of Digital Rights, as well as Law 34/2002 of 11 July on Information Society Services and Electronic Commerce (LSSICE or LSSI), The BUYER is expressly informed that his/her data will be included in a file owned by FICOMIC and duly registered in the register of processing activities for the purpose of processing his/her personal data, the BUYER is expressly informed that his/her data will be included in a file owned by FICOMIC and duly registered in the register of processing activities for the purpose of administrative, accounting and fiscal management, as well as for the follow-up of the sale and purchase until the show for which the tickets were purchased has taken place. Only in the event that the BUYER has unchecked the box for the treatment of his data for commercial purposes (at the time of "payment" within the purchase process), these data will not be used for subsequent communications by the ORGANIZER. Legitimacy: Legitimate interest of the data controller and consent of the data subject. You have the right to access, rectify and cancel the data, for which you should contact FICOMIC by e-mail (dpo@ficomic.com) or by letter (c/ València, 279. 08009 Barcelona).

8. APPLICABLE LAW AND JURISDICTION

The purchase and sale of tickets through this website is subject to Spanish law.

For any controversy that may arise in the execution of the purchase and sale, the parties submit to the jurisdiction of the Courts and Tribunals of the City of Barcelona, waiving any other jurisdiction that may correspond to them.